



Oakstown, Trim
Co. Meath
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W: www.oreillyoakstown.com
V.A.T Reg. No.: IE 6401624D
Company Reg. No.: 381624

This contract is between O'Reilly Oakstown Limited (The Company) and

_____ (The owner) of system No: _____

In relation to the maintenance of The Oakstown Domestic BAF Waste Water Treatment System (The system) associated with a domestic dwelling located at

Address: _____

Telephone: _____

Purpose of the contract.

The purpose of this contract is to provide for the annual inspection and servicing of the system installed at the above address as stated.

Duration of Contract

This contract is for a period of twelve months to commence upon the date on which both parties affix their signatures to this copy of the standard agreement. The annual fee for the first year's maintenance is included in the price of the system. A further maintenance contract will be offered for the years thereafter.

Scope of Contract.

The scope of the contract is restricted to the holding and treatment tanks, associated blowers, electric motors and fittings which comprise the original system as installed by the company or their approved representatives.

Exclusions

This contract excludes all percolation and drainage areas associated with the system together with any other drainage or treatment system in use on the same site or connected to the same domestic premises. Also excluded are treatment systems connected to any premises other than private domestic dwellings.

The provisions of this contract, in addition, do not apply to any system that has been the subject of alteration by the customer or their representative following installation by the company.

Features of the Contract

The service contract provides the following:

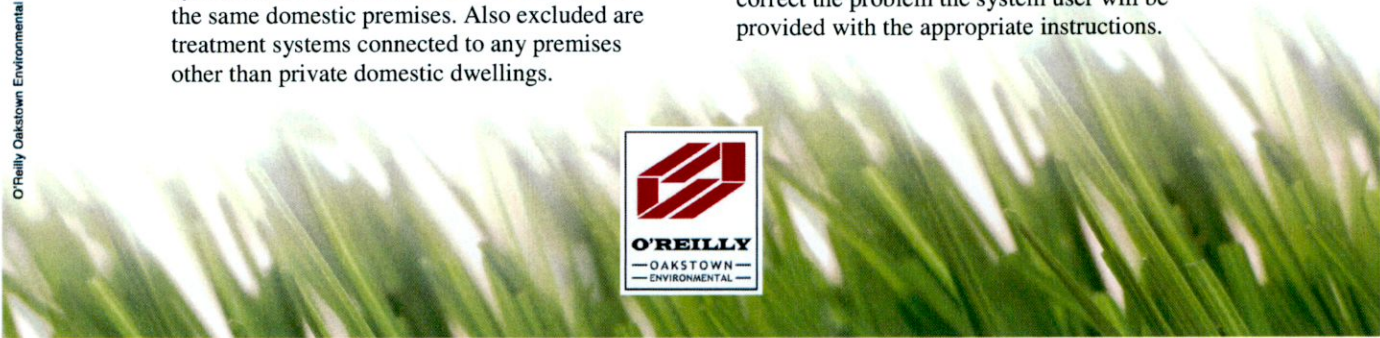
A yearly inspection of the system which reviews and addresses the following.

- A review of the electric control panel.
- Inspection of air filter and replacement if necessary.
- A general inspection of the installation to ensure that optimum operating conditions are being maintained
- A functional test of the system to verify that pumps and blowers are operating as required.
- The completion of a service report and the submission of same to the householder/occupier.

Emergency Call Out Facility

In addition to the provisions of a standard service inspection, the features of this contract include an emergency call out facility. The facility operates on the following basis:

- Calls received on or before 11.00 a.m. will generally be attended to on day of receipt.
- Calls made after that time may be attended to on the same day but will in any event be attended to the on the following day or as soon as possible thereafter.
- Service and emergency calls should where possible be made during normal office hours.
- Prior to making an emergency call, system users are requested to ascertain the nature if the presenting defect and to be prepared to provide this information to the company personnel receiving the call.
- In the event that telephone instructions can correct the problem the system user will be provided with the appropriate instructions.



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- Should a site visit prove necessary the company personnel involved will on the basis of information supplied, evaluate the circumstances involved and schedule a service call on the basis of supplied information
- If deemed necessary, company personnel may issue temporary instruction to minimise the impact of the source of the problem.
- Service call reports are completed upon the conclusion of each visit.

Signed: _____

On behalf of O'Reilly Oakstown Limited, Trim, Co. Meath.

Signed: _____

The customer

Date of signing: _____

Materials and Components

Materials and components supplied as a result of contract or emergency site visit will be the itemised on reports and will be subject of charges where necessary in addition to the annual contract fee.

Annual Contract Fee

There is no annual contract fee for the first year. A contract fee will be charged for the maintenance contract thereafter. The contract fee will be that prevailing at the time the contract is signed and will be subject to annual review thereafter.

Contract fees are subject to the addition of VAT at the prevailing rates applicable on the date of acceptance and approval of the contract.

Cancellation of Contract.

Service contracts may be cancelled by the issuance of written notice within a fourteen day period prior to the renewal date.

Confirmation and Acceptance

The parties to this contract signify their acceptance of the terms and conditions of same through the appendage of their signatures below and confirmation of receipt of the specified annual contract fee.

This contract becomes effective for the full period as stated upon the appendage of signatures by both parties and the payment of the annual contract fee to the company by the customer.

Note: The Oakstown BAF Wastewater Treatment System provides the optimum conditions to allow both anaerobic and aerobic bacteria to break down household effluent in an efficient and odour free process. However, to keep your system working properly please remember to use non-biological washing powders with low levels of phosphates, minimise use of bleach and caustic sodas and never allow grease, cooking oil or household chemicals into the system.

